

Review of Incident Log Summer 2021 - Appendix 3

01/04/2021 - 01/09/2021

Type of Incident	2018	2019	2020	Average	2021		Comments
Abusive Customer	1	2	0	1	1	☹️	Disagreement regarding correct berthing practice, non commercial vessel on Whitestrand.
Accident / Collision	21	39	12	24	40	☹️	Majority being incidents involving sailing dinghy's, better reporting form the yacht club, many reports logged but with no visible damage.
Breakdown (Towed in from Harbour Limits)	7	5	5	6	7	☹️	RNLI deal with any other incidents from sea but we often assist those capable of entering the harbour limit
Capsize / Sunk	2	9	1	4	5	☹️	Majority being incidents involving poorly maintained boats or tenders left on Whitestrand pontoon.
Complaint	5	2	2	3	3	☹️	Primarily regarding taxi waiting times and sailing dinghies not giving any leeway
Compliment	16	23	28	22	21	☹️	Reasonable considering how busy the harbour has been during the staycation.
Damage to customers Boat	5	6	12	8	21	☹️	Mainly larger craft manoeuvring poorly, but some small boat collisions in the vicinity of Whitestrand and Normandy
Fire	1	0	1	1	1	☹️	Reports of potential fire aboard resident motorboat, but brought under control by owner.
Harbour Truck	1	0	1	1	0	☹️	
Illegally Moored and Towed	62	75	65	67	61	☹️	This has generated £2200 of income, primarily from illegally berthed craft on the town landings or the incorrect moorings, this is now logged against individual profiles as opposed to the incident log
Lost Boat	8	5	10	8	15	☹️	5 of which were subsequently found after drifting away from Whitstrand pontoon.
Medical Emergency	5	16	4	8	8	☹️	Only one onboard our own boats, a customer cut on the harbour taxi. Most relating to out assistance in transferring casualties ashore. 1 head injury aboard South Sands Ferry from a fall.
MOB	2	2	2	2	2	☹️	Boarding tenders at Whitestrand, one intoxicated
Navigation Incident	1	1	5	2	17	☹️	Primarily boats aground and or failing to follow navigation or special marks or indeed colregs. Some sailing dinghy collisions potentially incorrectly logged
Near Miss	3	3	2	3	3	☹️	Wake and proximity from the transiting of commercial ferry and sailing dinghies leaving no tolerance in passing moored craft.
Pollution	1	1	1	1	2	☹️	1 report from localities officer regarding sewage and a boat with a broken sump pumping into the harbour from bilges.
Speeding	21	16	20	19	32	☹️	Including reports from Night Security, all followed up and noted for future reference
Swimmers	3	6	5	5	2	😊	2 logged of particular concern, the harbour has been very busy with boating traffic so potentially this has F5:F25disuaded some from venturing far from the beaches
Theft	3	9	10	7	8	☹️	Various items including engines and fuel. Only one event potentially with multiple thefts behind the Yacht Club Watch House. Thefts reported to the police.
Vessel Adrift	20	29	12	20	19	☹️	Not including all Whitestrand or overflow pontoon boats adrift in the locality. Predominantly where owners gear has failed and boat have drifted away and found washed up.